Touch Point Connection Coaching Conversation Model

Helpful?	Clarity	Summarize	Re-Frame	Possibilities	Commitments
Listen for goal or presenting issue	Ask discovery questions	What you are hearing? Paraphrase back to teen	Create awareness. Identify challenge	Brainstorm ideas and options	What actions can be taken
How can I be helpful?	What's the current situation?	This is what I hear you saying.	Powerful part of conversation where	Without choosing or limiting any ideas or	Could you?
	XXII		you can move the	options:	Would you?
You should be listening to your teen's "story". The	What's the preferred situation?	I am observing, (body language, feeling)	teen out of his/her story and into different awareness.	- Compile a list	By When?
presenting issue is	What have you	<i>S</i> ,		- Write down new	This could be an
not always the coachable issue.	tried?	Allow silence so teen can agree,	Appropriate time for "hunches"	questions to consider	observation, watching for
	What worked?	clarify or change		T 4 4	triggers or
Listen for feelings and emotions:	What didn't work?		Remember to keep your ideas in the	- Is there anything else you can think	discovering a pattern or trend
heavy/light happy/sad	Why important?		context of questioning. "Have	of?	Could also be a
energy level	Just how important?		you thought that"	What are you	"new practice" to
high/low	Risk if not done?			willing to try?	try out.
	Risk if not done!				What kind of
					support is needed and from whom?