

Volunteer Intake

Our community volunteers were well prepared for their roles as Success Coaches and appreciated the thoroughness and professionalism of the process.

Six steps prior to their coaching experience:

1. Submitted an application to Touch Point Connection
2. Completed an application to the school district
3. Fingerprinting
4. Have an interview with a Coach Manager (someone who has completed a certified coach training program) and reference checks
5. Attended a full day Orientation and Training
6. Completed a Policies and Procedures meeting prior to the meet up with their teen.

The Orientation and Training was a full day event which consisted of and not limited to:

- What coaching is and is not
- A teen panel so they can better understand the “life of a teen today”
- Coaching Demonstration
- Confidentiality, Mandatory Reporting, and Duty to Warn, etc.
- How to create a Sanctuary of non judgment and safety
- Practicing: listening and asking questions

During their tenure as Success Coaches there was support by their Coach Manager:

- Just-in-time support
- Workshops
- Notebook with information on school district requirements, logistics, and tools and models for coaching.

INTAKE OF VOLUNTEER COACH:	
Purpose:	Organized process for which interested volunteers apply, are interviewed and approved to become a volunteer for the agency.
Process:	<ul style="list-style-type: none">• Potential volunteers complete an online application• Coach Manager meets with potential volunteer for interview• Volunteer intake support and engagement• Review of process, policies and expectations• Fingerprinting• Scheduling volunteer training
Examples:	<ul style="list-style-type: none">• 6 steps to becoming a volunteer coach*• Volunteer application*• Tips for Volunteer Interview Form*• Interview questions*